

Terms and Conditions

Cancellation Policy

Refund requests must be submitted by e-mail to office@energy-informatics.eu on or before 26 August 2019. A EUR 50,00 cancellation fee will be deducted to cover processing costs. We cannot accept refund requests after 26 August 2019.

Instead of cancellation participants may name a replacement participant via email to the organizer:
office@energy-informatics.eu

Cancellation of the conference

In the event that the conference cannot be held or is postponed due to events beyond the control of the conference organisers (force majeure) or due to events which are not attributable to wrongful intent or gross negligence of the conference organisers, the conference organisers cannot be held liable by delegates for any damages, costs, or losses incurred, such as transportation costs, accommodation costs, costs for additional orders, financial losses, etc.

Under these circumstances, the conference organisers reserve the right to either retain the entire registration fee and to credit it for a future conference, or to reimburse the delegate after deducting costs already incurred for the organisation of the conference and which could not be recovered from third parties.

Modification of the programme

The conference organisers reserve the right to modify the programme. No refunds can be granted in case of cancellation of speakers, lack of space in the conference room or any other incidents during the conference which are beyond the control of the conference organisers.

Liability

The Salzburg University of Applied Sciences is a public building and therefore the organizer does not accept liability for any damage or injury to persons or property during the conference and accepts no liability for any losses incurred by participants and/or accompanying persons, nor loss of, or damage to, any luggage and/or personal belongings.

Photographs

The organizer may use and release photographs taken of the participants and/or their works during the conference for reporting on the conference and announcement of future events. For further details please see our privacy policy: <https://www.energy-informatics.eu/about/privacy-policy/>

If you do not agree, please inform our staff at the registration desk directly at the conference. The according measures will be taken there.